

Services

Field services

- Maintenance - hardware 'break fix'.
- Voice and data networks.
- Dedicated 24 hour support helpdesk.
- UK and Ireland coverage.
- Guaranteed response and fix times.
- IMACS (Installs, Moves, Additions, Changes).



Systems supported

- Network environment.
- Complete Wintel environment.
- Flexible service levels ie. engineer only, resource only, parts only and logistics only, or include both.
- PC servers.

Network Services

- Qualified engineers - all our engineers hold the relevant qualification.
- Project works: design, pre-stage, installation documentation, LAN & desktop refresh.
- LAN and WAN.
- Voice and Data Networks.



Supported vendors

- Cisco, 3Com, Nortel, Nokia, Nortel, Juniper, Extreme, IBM, Avaya, Draytek, Gandelf, D-link, Cabletron/Enterasys, Hewlett Packard, Chase, Lucent, Netgear, Newbridge, Pearle, Planet, Sonicwall, Watchguard, Zyxel.

Network management

- Networking monitoring.
- Systems monitoring.
- Performance and capacity audits.
- Software upgrades.
- Managed service.



Systems supported

- Communications - LAN/WAN, IP Telephony, Security.
- Wintel based platform.
- All network components.

Professional services

- Project management - consultancy, Infrastructure refresh.
- Health checks.
- Engineering - Server, Desktop, Network, Cabling.



Systems supported

- Communications - LAN/WAN, IP Telephony, Security.
- Wintel - Microsoft, Active Directory, Exchange.
- PC Servers.