

European network maintenance services

Computer Communications is fast becoming recognised as one of the leading IT support service providers across the UK, Ireland and mainland Europe. Computer Communications's technology portfolio includes WAN, LAN, Security and IP Telephony incorporating all the leading network vendors including Cisco, 3Com, Nortel, Juniper, IBM, HP and Extreme Networks.

All Computer Communications's support services are delivered through a single-point-of-contact utilising the comprehensive range of skills and resources within our dedicated 24/7/365 technical assistance centre based at Computer Communications's Head Quarters in the UK.

Services include:

- > UK, Ireland and mainland Europe coverage
- > A single point of contact for all related incidents
- > Guaranteed responses and fixes within defined service level agreement
- > Access to 48 spares locations
- > Extensive spares resource
- > A vast network of skilled and accredited field based engineers backed up by specialist consultants
- > 24/7/365 Service Desk and call logging facility
- > Service delivery management
- > Remote and onsite trouble shooting services

Computer Communications has invested heavily in the training and accreditation of it's engineers and consultants and has the ability to support the following vendors:

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| > Cisco | > Baystack |
| > Nortel | > Draytek |
| > Avaya | > Gandelf |
| > 3Com | > Check Point |
| > Allied Telesyn | > Zyxel |
| > Cabletron | > Planet |
| > Watchguard | > Perle |
| > Extreme | > Newbridge |
| > Nokia | > Netgear |
| > HP | > Lucent |
| > IBM | > Juniper |
| > Axis | > Chase |
| > Dell | |



Computer Communications is committed to delivering the highest standards in support services. Providing your customers with unrivalled levels of service and support in order to minimise downtime and increase both user and overall operational efficiency.



UK Head office
Suite 1
3Middlebridge Street
Romsey
Hampshire, SO51 8HJ

T: +44 (0) 844 873 2668
E: sales@ccl.co.uk

www.ccl.co.uk